

Keep on track with your gas alteration



We will schedule works and aim to complete your alteration as soon as possible. To help us progress and complete your connection as efficiently as possible, please read through the checklist below and ensure each step is completed.

For the customer/owner		
What I need to do?	When should this be done?	
Contact our customer care team on 1800 464 464 to advise on what type of works you require. Our customer care team will agree an appointment for a site visit to your property from a Gas Networks Ireland estimator.	This should be done as soon as you decide you need to alter the position of your gas service pipe and meter.	<input type="checkbox"/>
Contact a Register Gas Installer (RGI) to review what downstream pipework (<i>All pipework from the meter to your internal appliances</i>) is required and to obtain a quotation for works. Please arrange these works asap. (<i>Please note Gas Networks Ireland do not action or oversee these works</i>).	This should be done as soon as you decide you need to alter the position of your gas service pipe and meter.	<input type="checkbox"/>
Meet the Gas Networks Ireland estimator at your property at the agreed appointed time to discuss requirements in more detail. The estimator will review your requirements, the layout of the site and provide you a quotation for works.	At your appointment time.	<input type="checkbox"/>
Ring 1800 464 464 to pay by card or alternatively pay by EFT/Cheque. Once payment is completed you will be contacted with a date for works to commence.	As soon as possible so we can arrange works. You will also receive a formal quotation pack and appointment letter by email/post from Gas Networks Ireland.	<input type="checkbox"/>
Notify your Registered Gas Installer (RGI) once all GNI works are complete as they will need to complete any remaining downstream pipework and commission gas to your property	Once all Gas Networks Ireland works are complete.	<input type="checkbox"/>
New customers & meter fits only: If you have recently purchased the property/are moving into the property for the first time; you will need to open an account with a gas supplier & request a fit meter job. The gas supplier is responsible for billing you for your gas usage.	Once you have paid for works.	<input type="checkbox"/>

For the builder		
What I need to do?	When should this be done?	
Before digging on site, please contact our Dial Before You Dig Service on 1800 427 747 .	In advance of any digging on site.	<input type="checkbox"/>
Ensure site is fully accessible and ready, so we can commence and complete altering the service pipe.	In advance of the scheduled appointment provided to the customer/owner.	<input type="checkbox"/>

For the Registered Gas Installer		
What I need to do?	When should this be done?	
Complete downstream pipework to I.S. 813 standards.	This should be done as soon as possible in the alteration process.	<input type="checkbox"/>
Test all downstream pipework to I.S. 813 standards and commission gas to the property.	This should be done as soon as all the downstream pipework has been completed.	<input type="checkbox"/>
New customers & meter fits only: If the alteration requires a new meter fit, you need to complete a Cert 1 and leave in the meter box, in advance of the meter fit appointment.	Once all downstream pipework is complete to I.S. 813 and tested.	<input type="checkbox"/>

